VPN User Guide

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1.Introduction

VPN Service allow you outside to access the inner data of Etron.

2.How to Apply VPN Service

Please issue a [Outgoing Service] requisition to apply the service. If you need to upload/download file outside, ask for VPN service.

Your requisition will be send to your 1st manager for approval, MIS may spare 1 ~ 3 days to process your requisition. You will have a final notification.

3.System requirement for VPN Client

Windows platform

- **Operating System : Windows XP 、 Windows 2003 and above.**
- **Memory : 512 MB and above.**
- **Disk Space : 50 MB free and above.**
- **Network bandwidth : 200 kbps and above.**
- **Software & Component :**
  - ✓ **Internet Explorer**

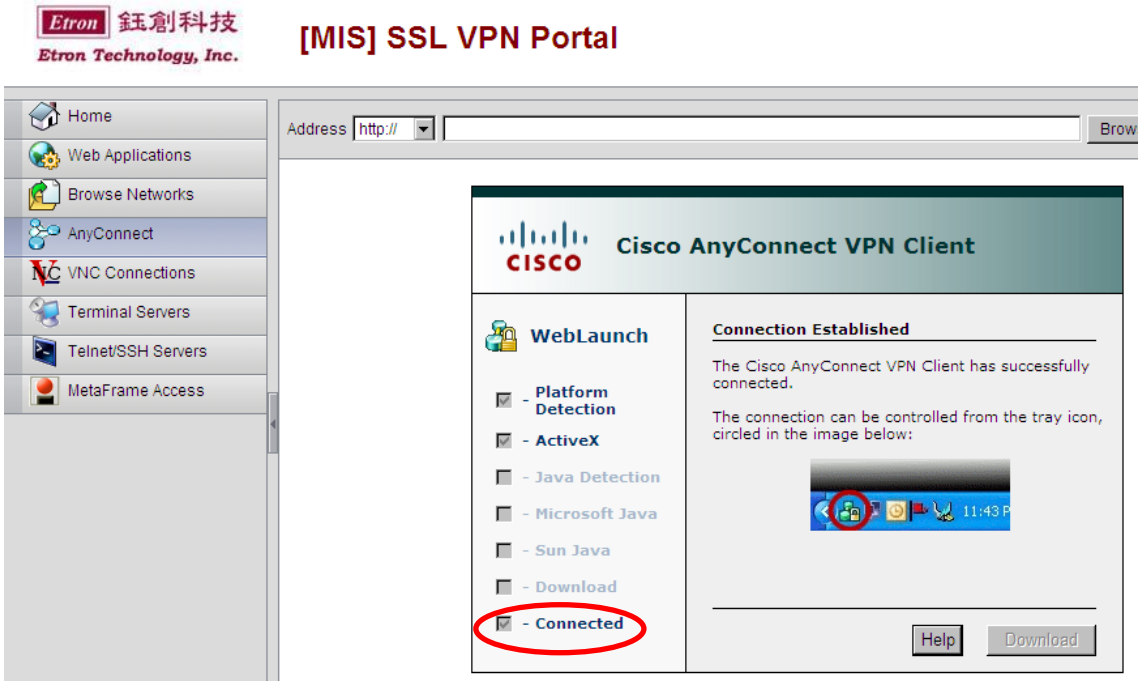
4.Start VPN Service

Click “Taiwan” under VPN Service of Etron Outgoing Mobile Servce.

5.Logon VPN Service

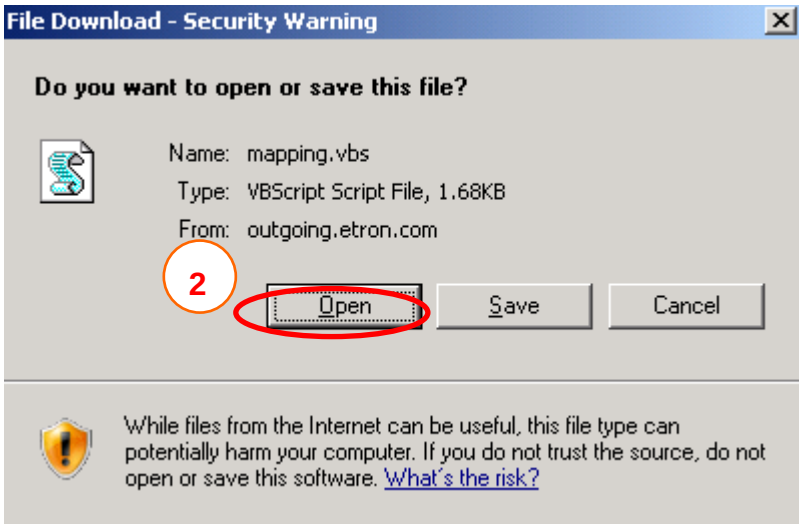
USERNAME & PASSWORD is the same as Citrix.

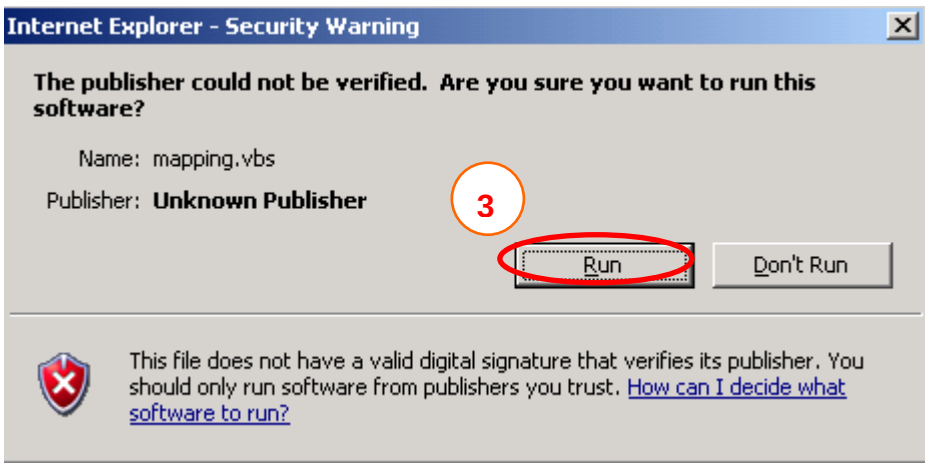
Logon Complete after AnyConnect VPN Client Established.



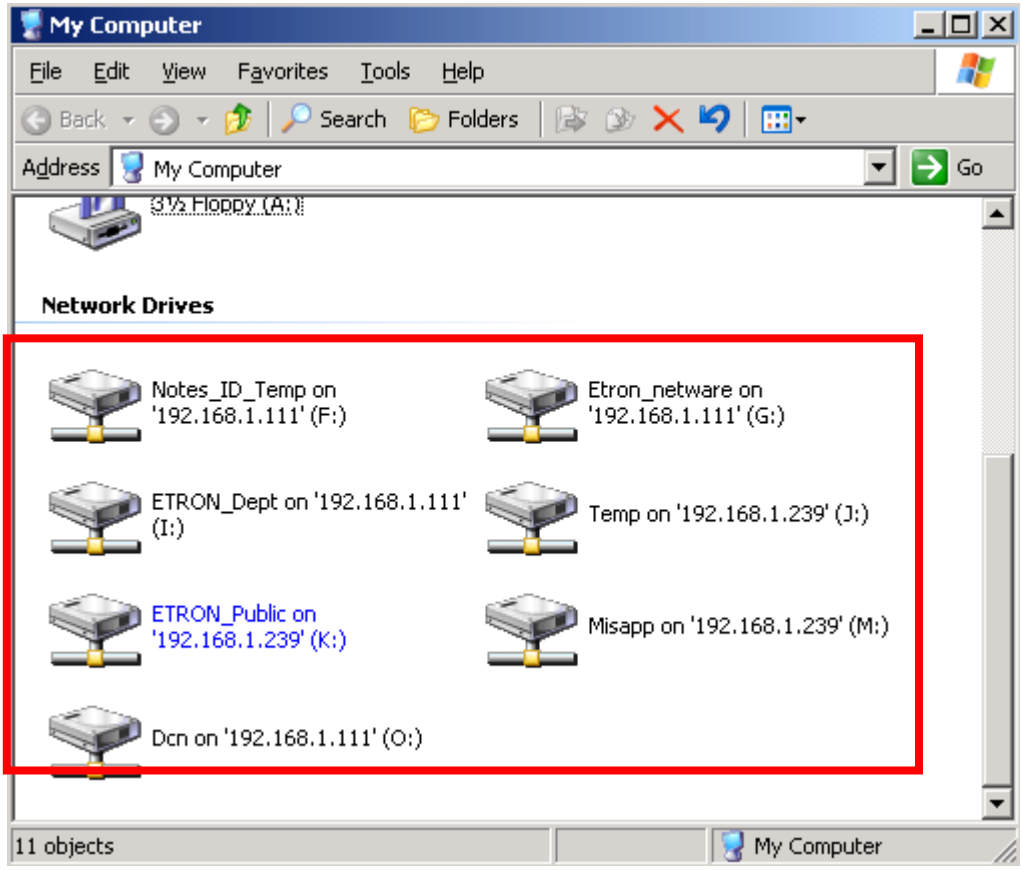
6.How to Download/Upload File

Step 1 : Mapping Network Disks of Etron


File Download - Security Warning
Do you want to open or save this file?
Name: mapping.vbs
Type: VBScript Script File, 1.68KB
From: outgoing.etron.com
2
Open
Save
Cancel
While files from the Internet can be useful, this file type can potentially harm your computer. If you do not trust the source, do not open or save this software. What's the risk?


Internet Explorer - Security Warning
The publisher could not be verified. Are you sure you want to run this software?
Name: mapping.vbs
Publisher: Unknown Publisher
3
Run
Don't Run
This file does not have a valid digital signature that verifies its publisher. You should only run software from publishers you trust. How can I decide what software to run?

Access Network Drives F,G,H,I,J,K,M,O like Etron inside



7.Another CRM solution allowed to attach local file